

## TERMS OF SERVICE

### How can I contact Snowolf?

wkleinman@yahoo.com

### What is your return policy?

All sales Final

### Do you offer free shipping or flat rate shipping?

Yes, free shipping is given to online retail orders or wholesale packages totaling over \$99.99. We have a \$5.00 flat rate shipping on all other orders.

### Do you ship outside the US?

Allistons will ship anywhere in the continental United States. Shipping charges on this site are for this area only. Please call for orders shipping to FPO, APO, AK, and HI addresses. Remember always to include all of your contact information and proper email address just in case one of our friendly sales staff may need to contact you about your order.

### When will my package arrive?

Expect 3-6 weeks after placing an order.

Once you place your order you will be provided a UPS Tracking number to allow you to track your package. You may also note in the checkout process the desired date you would like your order to arrive. Due to the custom nature of most jobs, delays sometimes occur - you will be notified if this is the case.

### How will my order be shipped and do you ship to PO Boxes?

Most orders are shipped via USPS or UPS ground. Unless otherwise specified. We currently ship to physical addresses; **PO BOXES ARE ACCEPTED, BUT NO INSURANCE IS PROVIDED (We will not be able to replace breakable items if they are damaged in transit). Please use a physical address if available.**

Due to fuel surcharges, 2nd Day and Next Day charges are estimates and subject to change. You will be notified if additional shipping charges apply.

### What if I enter an incorrect shipping address?

Additional shipping charges may be incurred if you give us an incorrect address. Before you place your order, please make sure that the shipping address information is correct. If you inadvertently supply an inaccurate shipping address, you will be responsible for any additional shipping charges.

### Do you have a physical location?

No.